

If you have a problem involving a federal agency, my staff and I are always willing to assist you. While we cannot direct an agency to decide a matter in your favor, we can assist in bringing it to the attention of the proper officials and ensure that your case receives full consideration.

For help with a matter please call (314) 962-1523.

Here are a few examples of problems we can help with as well as links to some helpful information:

- **Social Security:** Retirement, Disability, Survivors, SSI and Medicare benefits
 - [Frequently Asked Questions](#) (FAQ) on Social Security
- **Business:** SBA programs and federal regulation interpretation
 - [Frequently Asked Questions](#) (FAQ) on the SBA
- **Homeowners:** FHA and VA home loan applications
 - [Buying a Home](#) info from HUD
 - [VA Home Loan Program](#) FAQ
- **Veterans:** VA claims and military service cases
 - [VA FAQ and on-line forms](#)
- **Immigrants:** Immigration and citizenship
 - INS [Road to Naturalization](#) information
- **Taxpayers:** IRS tax problems
 - IRS [Taxes Q&A](#)
- **Students:** Student loan information
 - Department of Education's [Financial Aid for Students](#) HomePage
- **Passports & Travel Abroad:** Applying for a U.S. passport
 - [Passport Services and Information](#)
 - [Visa Services, Forms and Information](#)
 - State Department [Travel Abroad Information](#)
- **Postal Service:** Problems with mail delivery
 - [U.S. Postal Service](#) (FAQ)

In order for my office to work on your behalf, we must receive a description of the problems you are having in writing. Please fill out the release form below, include the written descriptions of your issues, and mail them to our district office at:

8764 Manchester Road, Suite 203
St. Louis, MO 63144

NOTE: *The Federal Privacy Act requires written authorization from you allowing me to make inquiries on your behalf. In addition, more information may be required, so please have all the relevant documentation readily available. The [electronic version of this form](#) may be filled out on-line, then printed and signed, or printed out blank and completed fully in pen.*